

## Photocopier Company Contracts - The Smart Solution

This also means, in most cases all replacement parts required to really get your photocopier back up and running, labour costs, genuine branded toner and call out fees are included.

Before buying or leasing your photocopier you will get a costing for each and every print you make so you just pay for everything you use on a cost per copy basis, so you'll know at the start that which you are likely to be charged and never having to concern yourself with a huge bill at the conclusion of the month.

### The Assurances

Additionally, there are several assurances you receive when taking out a site contract like copy quality assurance. Which means if you will find any issues with the grade of your print a copier engineer can come and sort the situation out.

Many companies ensure their engineers are manufacturer trained prior to attending any call-outs, thus ensuring quick resolutions to problems. Work with your machine is also carried out based on the manufacturer's instructions giving a prolonged life to your photocopier, rather than getting the dreaded'down-time'with work pending but no way to print it.

Down time can also be another factor when considering a service contract as the less time it requires for an engineer to obtain out to the photocopier, the quicker you can utilize the machine to print again. Many good copier companies target an answer time for you to breakdown calls, generally around 4 hours maximum. So if your photocopier stops working in the morning they are able to guarantee it to be working again that afternoon.

### So What About System Software Upgrades?

One more thing to take into account before taking out something contract is the system software upgrades you are offered which is carried out free from charge. A photocopier is like some type of computer, over the term of one's agreement, which in some cases might be 5 years, software will inevitably need upgrading so many companies do this so the equipment stays serviceable, which can be beneficial to all involved.

Most photocopier companies know over a certain period of time what parts will require replacing on a photocopier and the overall costs involved. It's in their utmost interests to fit genuine parts from the

### About the Author

very start to help prolong the life span of the various parts and keep carefully regarding [Printer Repairs sydney](#) the copier running smoothly and healthily. Fitting budget, non genuine parts may have a detrimental impact on the daily running of the photocopier.

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